



PARENT CODE OF CONDUCT POLICY

Policy Statement

At St Mary's Nursery, we strongly believe in developing positive relationships with our parents and carers and we maintain this through the supportive, approachable and professional provision we offer to our families. We, alongside our parents, recognise that a child's time at nursery requires a partnership between home and nursery which is vitally important to provide the best consistency of care and education. We are very fortunate to have such supportive and co-operative parents.

The purpose of this policy is to provide a reminder to all parents, carers, volunteers, staff, extended family, visitors and professionals to our nursery about expected conduct so that we can work together to ensure a safe and positive environment for all our children. This policy should be considered alongside our Valuing Diversity and Promoting Equality Policy.

Respect and concern for other adults and children

We expect all parents, carers, volunteers, staff, extended family, visitors and professionals to show respect and concern for others by:

- Supporting the respectful ethos of our nursery by setting an example of good conduct in both their own speech and behaviour towards all members of the nursery community including staff, volunteers, committee members, other parents and children;
- Respecting equal opportunities and the rights of everyone within the nursery community regardless of their age, gender, sexual orientation, marital status, race, culture, disability, background, religion or belief;
- Maintaining positive lines of communication and working together with staff for the benefit of all children;
- Resolving issues of concern or clarifying specific events with staff whilst they are in the setting and being aware that whilst staff and volunteers wish to maintain a positive relationship with all parents, they are unable to discuss issues when away from the setting;
- Addressing their own child's inappropriate behaviour on the pre-school premises where it could otherwise lead to conflict, aggressive or unsafe behaviour;
- Respecting the nursery environment;

- Reading and respecting all nursery policies and procedures;
- Following our parking guidelines in the local neighbourhood and being responsible for own children and mindful of others when travelling to nursery.

Unacceptable Behaviour:

In order to support a peaceful and safe nursery environment, St Mary's Nursery will not tolerate:

- Mobile phones
- Smoking, vaping or the use of e-cigarettes in our premises or on our grounds
- Consumption of alcohol or illegal substances on the premises, or accessing the nursery site whilst intoxicated or under the influence of illegal substances;
- Dogs being brought onto nursery premises;
- Any use of disruptive behaviour which interferes with the operation of the nursery;
- Any use of offensive, abusive or insulting language;
- Any discriminatory, prejudicial, racist, sexist or homophobic remarks or behaviour towards other adults or children;
- Shouting, threatening behaviour or the use of physical aggression or violence towards other adults or children;
- Any bullying towards other adults or children;
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child (Such an approach to a child may be seen to be an assault on that child and may have legal consequences);
- Abusive or threatening communications such as e-mails, phone calls, text messages or social network messages;
- Malicious or defamatory comments or social media posts relating to the nursery, the staff or other families; and
- Any inappropriate posting on the internet or social media that could bring the nursery's reputation into disrepute.



We reserve the right to take immediate action should any of the above behaviours take place and where there is a breach of this Code of Conduct. In consultation with the Trustees of St Mary's Nursery, the above behaviours will be reported to the appropriate authorities and/or police and could result in prohibiting an offending adult from entering the nursery grounds on a permanent basis. We may also consider withdrawing the child's place at our nursery.

We expect **all** parents and carers to co-operate with and respect this policy.

This policy was adopted by	St Mary's Nursery,	<i>(name of provider)</i>
On	Camberley	
Date to be reviewed	<u>1st September 2024</u>	<i>(date)</i>
	<u>1st September 2025</u>	<i>(date)</i>
Signed on behalf of the provider		
Name of signatory	<u>Andrew Knowles</u>	
Role of signatory (e.g. chair, director or owner)	<u>Chairperson</u>	